



Terms & Conditions

1. The campaign will run **every Friday, 12.00AM – 11.59PM** during the campaign period from **1 March to 31 May 2025**.
2. BHPetrol users will have to download the BHPetrol eCard app for this promotion and **only limited to ONE (1) redemption per Friday**, (i.e.: limited to one redemption per person per Friday during the entire promotional campaign.)
3. The campaign is **open to all BHPetrol eCard members**.
4. Mystery eVoucher redemption is valid at **any participating BHPetrol station**.
5. The campaign is limited to **1,800 redemptions per Friday** and will be available on a **first-come, first-served** basis.
6. To redeem the Mystery eVoucher, eCard members must **redeem it via physical/OTS eCard or eCard apps** with **150 ePoints per redemption** at the point of purchase.
7. Each week offers a different value of eVoucher. Users **will receive either an RM10 eVoucher, RM5 eVoucher, or RM2 eVoucher (while stocks last)**. The eVoucher value for each week is determined by BHPetrol with no obligation to provide prior notice.
8. The **fuel/merchandise BHPetrol eVouchers** are to be redeemed at BHPetrol stations. For redemption via eCard apps, user must **show the QR/barcode to cashier** at counter. This is an instant redemption system.
9. Redemptions are **final and cannot be refunded or reversed** after the eVoucher has been redeemed.

Frequently Ask Questions (FAQ)

Question	Answer
What is the BHPetrol Mystery eVoucher Campaign?	A special promotion where eCard app members can redeem a Mystery eVoucher using 150 ePoints via the BHPetrol eCard app or physical/OTS eCard . The campaign runs every Friday from 1 March to 31 May 2025 at participating BHPetrol stations.
How do I participate in this campaign?	<p>eCard apps user:</p> <ol style="list-style-type: none"> 1. Download and log in to the BHPetrol eCard app. 2. Visit a participating BHPetrol station on Friday during the campaign period. 3. Click 'Rewards' in the app and select 'Mystery eVoucher Fridays' under the 'Station' tab. 4. Use 150 ePoints to redeem the eVoucher. 5. Show the QR/barcode to the cashier for instant redemption. <p>Physical/OTS eCard user:</p> <ol style="list-style-type: none"> 1. Visit a participating BHPetrol station on Friday during the campaign period. 2. Swipe your physical/OTS eCard and use 150 ePoints to redeem the eVoucher at the station counter.
How many times can I redeem the Mystery eVoucher?	One (1) redemption per Friday per eCard member during the entire campaign.
What types of Mystery eVouchers can I receive?	<p>Each week, users can receive one of the following:</p> <ul style="list-style-type: none"> • RM10 Fuel/Merchandise BHPetrol eVoucher • RM5 Fuel/Merchandise BHPetrol eVoucher • RM2 Fuel/Merchandise BHPetrol eVoucher

How many redemptions are available each Friday?	The campaign is limited to 1,800 redemptions per Friday on a first-come, first-served basis .
Where can I redeem the Mystery eVoucher?	The eVoucher can be redeemed at any participating BHPetrol station .
Can I choose the eVoucher value I receive?	No, the eVoucher value is assigned randomly each week. BHPetrol determines the value and may change it without prior notice.
Can I cancel or refund my redemption?	No. All redemptions are final and cannot be canceled, refunded, or reversed.
What happens if I don't have enough ePoints?	You must have at least 150 ePoints in your BHPetrol eCard app to redeem the Mystery eVoucher. If you don't have enough, you will not be able to participate.
How do I check if my nearest BHPetrol station is participating?	The list of BHPetrol stations is available in the BHPetrol eCard app and on the official BHPetrol website .
What should I do if I encounter issues with the redemption?	<p>Contact BHPetrol Customer Support via:</p> <p> Hotline: 03-77199499</p> <p> Email: eCard@bhp petrol.com.my</p>